



Noise Complaint Summary

July 2026

Monthly Summary

NOISE COMPLAINTS

187

this month

DISTINCT HOUSEHOLDS

9

this month

HOUSEHOLDS YTD

27

year to date

TOP-5 HOUSEHOLDS

181

96.8% of complaints

Highlights

- Complaint Box Intelligence went live for Montgomery County Airpark on July 15, 2026; the data presented here is drawn from both the previous complaint system and Complaint Box Intelligence.
- Montgomery County Airpark received 187 noise complaints from 9 distinct households during July 2026.
- The single most active household submitted 101 complaints, 54.0% of the month's total.
- The five most active households accounted for 181 complaints (96.8% of the total).
- Half of all complaints came from 1 household (11% of complainants); the median household submitted 14 complaints.
- Gaithersburg was the leading city with 153 complaints (81.8% of the total).
- 8 complaints (4.3%) were filed at night (10 p.m.–7 a.m.), most often in the 10 PM hour (3 complaints).
- Complaint volume peaked in the 8 AM hour with 33 complaints.
- The Complaint Box mobile app accounted for 84 complaints (44.9%) and the webform for 103 (55.1%).
- The most frequently cited concerns were Noise / Loudness (108), Low Altitude Flyover (52), and Repeated Circuits / Touch-and-Goes (29).
- Thursdays were the busiest day of the week (49 complaints, 26.2% of the month), and 95.7% of complaints were filed during daytime hours (7 a.m.–10 p.m.).
- 5 of 9 households filed 10 or more complaints, while 2 filed only once.
- The concentration of flight training activity may be associated with elevated complaint levels during specific days and time periods.

Totals & Trends — By City

Monthly Complaint Data — By City

Gaithersburg

153
7 households • 21.9 complaints/household

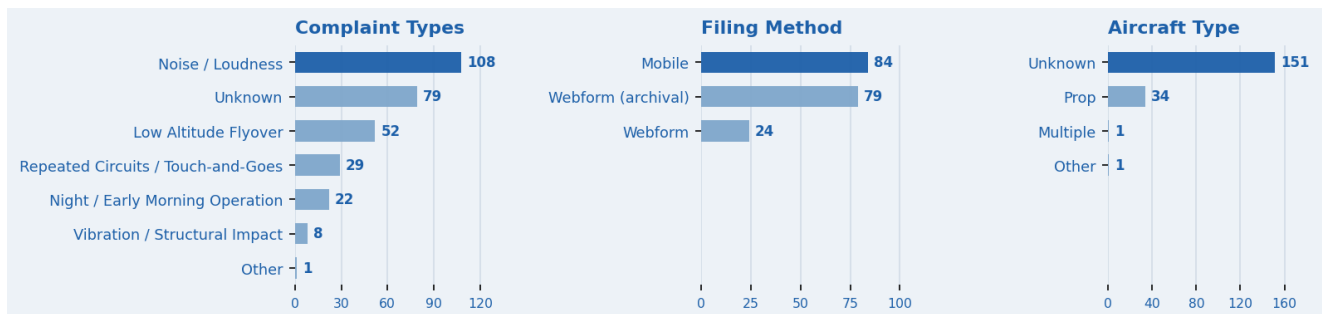
Montgomery Village

34
2 households • 17.0 complaints/household

Totals & Trends — By City (Detail)

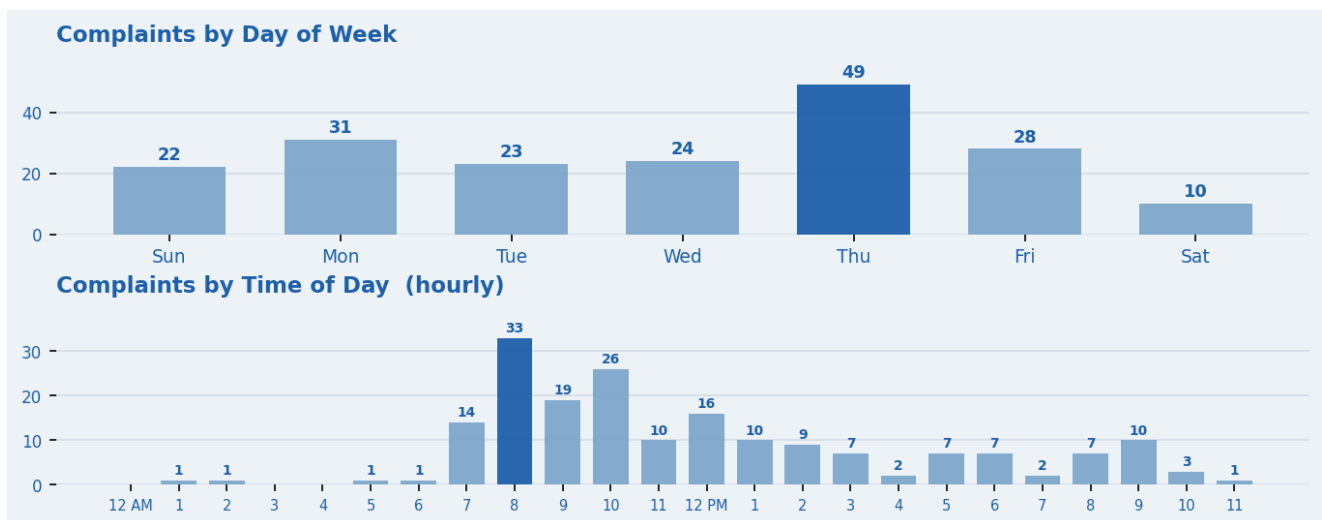
CITY	ZIP	COMPLAINTS	DISTINCT HOUSEHOLDS	% OF COMPLAINTS
Gaithersburg	20882	153	7	81.8%
Montgomery Village	20886	34	2	18.2%
Totals		187	9	100.0%

Complaint Breakdown — Types, Filing Method & Aircraft

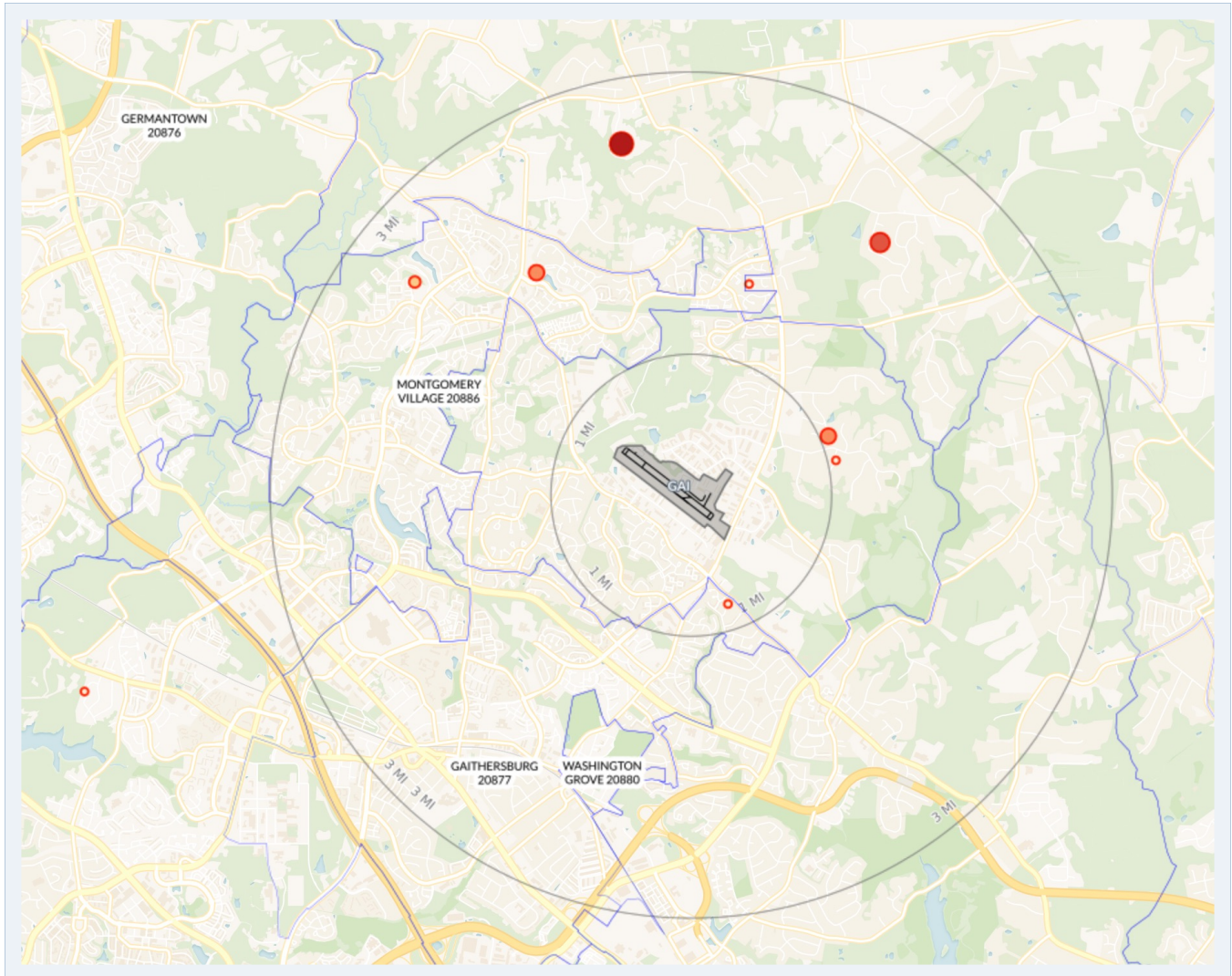


Complaint-type totals can exceed the number of complaints because a single complaint may be tagged with more than one type.

Complaint Breakdown — Day of Week & Time of Day



Noise Complaint Map — By Zip Code



Bubble size = noise complaints per household. Complaints submitted without a valid address are not plotted.